

WE KEEP YOU GOING

Micro Insurance: Good to Great Opportunity

May 4th Berlin



India's Diverse Demography

- Population of over 1.16 billion (17.5% of world's population), growing at the rate of 1.54%
- 72.2 % live in 638,000 villages and the rest in 5100 towns
- Median Age of 25.1 Years, Literacy rate of 61%
- Because of inadequacy of social security people view children as old age support- Difficult to contain population growth
- Consumer spend moving to discretionary buys
- 500 million mobile connections, expected to grow to 60% by 2012, Over 100
 Million automobile owners
- Yet Insurance penetration 0.6% of GDP attributed to low consumer preference, untapped rural market, constrained distribution channels

CIA World Fact book demographic statistics



Performance and Penetration of Micro Insurance

- Significant strides taken in Health and Weather Insurance
- Government subsidy fueling growth and penetration of insurance
- RSBY- a micro health scheme supported with central and state government subsidy has made path breaking contribution to health access
- Other Government agencies reaching welfare measures through health insurance (products include Out patient services also)- Weavers, Handicraft, Sericulture
- Government propagating Weather Insurance-has made insurance mandatory for loanee farmer supported with subsidy up to 75%
- RFID chips used for Livestock Insurance
- Distribution challenge being addressed by technology solutions using holistic platforms for delivery in a secure manner



Micro Insurance: The ICICI Lombard Experience



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Developing Micro Insurance Culture...



Going Down Market: Product Strategy in line with **Consumer Demand and Administrative Capabilities**



Underwriting

Key Challenge:

Controlling costs, effective administration, containing inflation, consistent service levels and quality



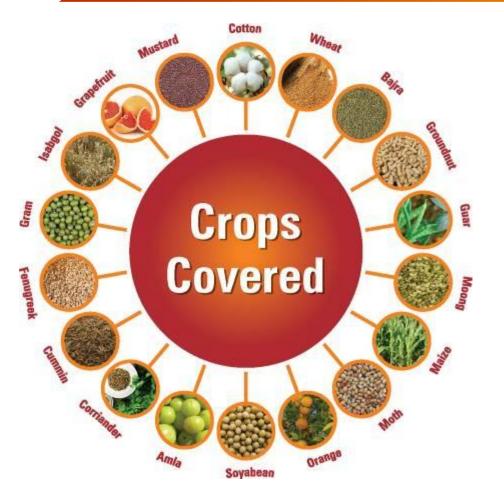
Involvement

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Going Down Market: Riding on Action in the Rural Space

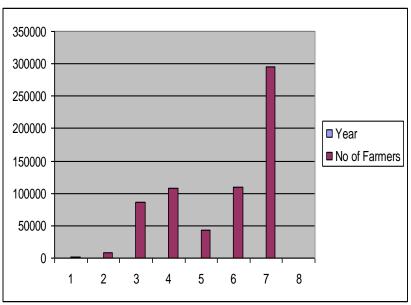


Weather Insurance: Establishing Outreach...



Insuring more than 20 crops across 12 States in FY 10

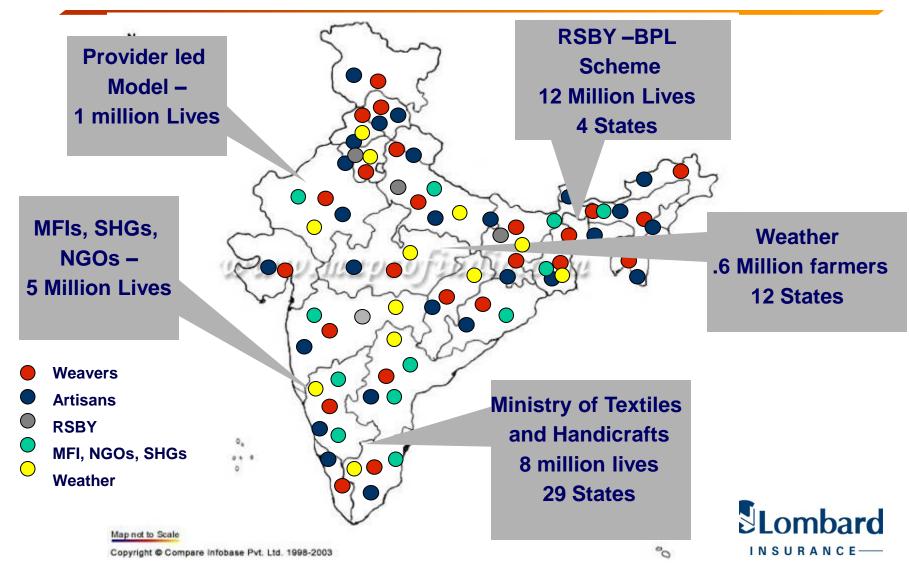
Started in FY 04 with 2 crops



Establishing Footprint over the years



Micro Insurance has Scaled to



Regulation Catalyzed Growth...

Rural Sector
Business
Mandatory for all

2005
Micro Insurance
Regulation

Supported by Government

Micro Insurance Products

Technology
Improved Product Design
Flexible Policy
Packaged Products

Lower Costs

Definition of Agents
expanded to
MFIs, SHGs, NGOs
Redefined
Training requirements

Increased Penetration

Increased Regulation
Transparency
Build Trust

Controlled Growth



Policy and Regulation can support to...

- Expand definition of micro insurance products to allow
 - Higher limits in line with growing need
 - Comprehensive products
 - Composite offerings for possible synergies
 - Saving's linked products
- Facilitate packaging of products
- Promote regulation eg. Hospitals, Quality standards etc.
- Promote uniform definitions and processes
- Portability will allow healthy competition
- Agency commission should be so defined to attract agents







Thank you

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